

# 5 Ways Next-Generation Nurse Call Solutions Can Help Reduce Nurse Burnout

**2.7**  
MILLION

**NURSES IN THE U.S. REPORT  
FEELING BURNT OUT**



## Two Factors Contributing to Burnout

### 1. STAFFING SHORTAGES

Nurse turnover averages  
between **18-25%**<sup>1</sup>



**62%** of hospitals have  
nurse job openings<sup>2</sup>

More than **one-fifth** of  
nurses plan to retire  
within the next **5 years**<sup>3</sup>



## High Cost of Burnout

The average cost for a hospital to replace a nurse is  
**\$40,038** not to mention the cost of hiring a travel or agency  
nurse to fill in during the vacancy.

An increase in a nurses workload by one patient increased  
the likelihood of dying within **30 days of admission by 7%**.<sup>4</sup>

The impact on the bottom line of an average hospital can  
be **\$3.6-\$6.5M**.<sup>5</sup>

## 5 Benefits of Next-Generation Nurse Call

Sophisticated software intelligence and workload  
management tools are vital to managing nurse staff  
satisfaction and burnout.

### 1. Intelligently Routed Calls



Sending calls to the right staff member  
(vs all) cuts down the noise and enables  
nurses to operate at top of license.

### 2. Reduced Alarm Fatigue

Fewer alerts for non-emergencies lessens  
compassion/alarm fatigue.



### 3. Increased Time with Patients



Alerting the right care team members  
allows nurses to spend more time with their  
patients.

### 4. Reduced Falls and Secondary Victim Experiences

Second victim experiences often leads to  
burnout or turnover.



### 5. Workload Visualization and Risk Reduction



Data visualization tools allow leadership to  
do more workload balancing for caregivers.

1. <https://nursingcecentral.com/nurse-burnout-study-2021>

2. Burn-out an "occupational phenomenon": International Classification of Diseases (who.int)

3. Why There is a Continued Demand for Nurses (snhu.edu)

4. AACN Fact Sheet - Nursing Shortage (aacnnursing.org)

5. The cost of nurse turnover by the numbers (beckershospitalreview.com)